

Underwriting AI and Software LBOs: Retention, Compute Cost and Product Obsolescence

An Evidence-Led Framework for Durable Revenue, Unit Economics and Technology Risk

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Abstract

AI and software businesses can appear unusually suitable for leveraged acquisitions because reported gross margins are high, revenue is described as recurring and physical capital needs are limited. Those characteristics do not by themselves establish durable cash flow. Annual recurring revenue is not a standardised accounting measure; customer retention can conceal contraction, discounting, concentration or costly service obligations; and AI products can carry material inference, data, model, observability and human-review costs. Product quality can also decay quickly as foundation models, cloud platforms, open-source alternatives, regulation, security threats and customer expectations change. This paper develops an evidence-led framework for underwriting AI and software LBOs. It reconciles contracts, billing, revenue recognition, cash collection, customer cohorts, product telemetry, cloud invoices, model architecture, intellectual property, security, regulation and the product roadmap. Five figures and five tables show the recurring-revenue evidence chain, cohort retention, AI unit economics, obsolescence scenarios and the investment committee certificate. Base, retention-shock, compute-shock, platform-disruption and obsolescence cases translate operating evidence into liquidity, covenant headroom, debt paydown, refinancing and equity returns. Eight frequently asked questions and twenty-six primary or authoritative sources support application. Numerical values are illustrative analytical scenarios. Transaction-specific conclusions require verified customer, product, technical, financial and contractual evidence, executed finance documents and authorised legal, tax, accounting, regulatory, cyber-security, valuation and investment advice.

JEL Classification: G21, G32, G34, L86, O33

Keywords: leveraged buy-out, artificial intelligence, software, recurring revenue, retention, compute cost, gross margin, product obsolescence, debt capacity, valuation

1. Define the underwriting question

The transaction team should state the purchase price, leverage, hold period, minimum cash return, product strategy and acceptable technology risk. The required output is a signed software-LBO mandate. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [1][2].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that the model can optimise leverage before the durable revenue and reinvestment perimeter is defined. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

2. Reconstruct the legal perimeter

The transaction team should map entities, products, code repositories, licences, domains, data rights, customer contracts and cloud accounts. The required output is a verified legal-and-technology perimeter. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [3][4].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that core intellectual property or operating dependencies can sit outside the acquired group. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

3. Reconcile contracts to accounting revenue

The transaction team should connect executed orders, performance obligations, invoices, deferred revenue, recognised revenue and cash receipts. The required output is a contract-to-cash ledger. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [5][6].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that commercial reporting can diverge from accounting revenue and collectible cash. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

4. Define recurring revenue

The transaction team should document which contracts, licences, usage fees, maintenance, support and services enter each recurring metric. The required output is a governed recurring-revenue policy. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [5][7].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that annualised labels can combine economically different revenue streams. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

5. Reconcile ARR to the general ledger

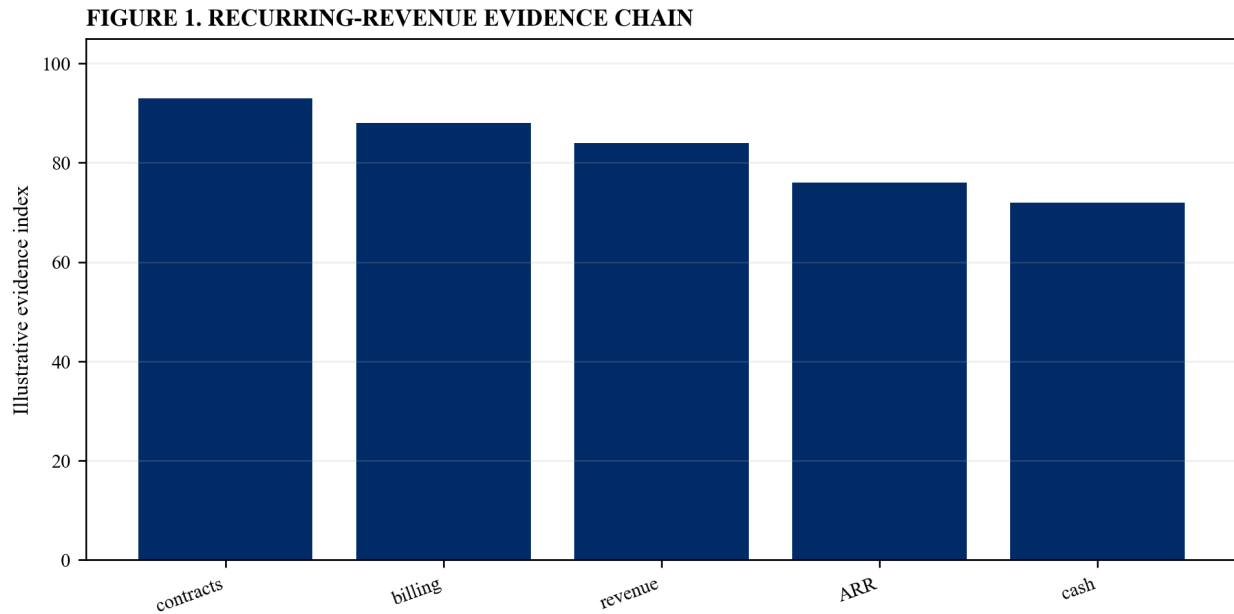
The transaction team should bridge opening ARR, bookings, expansion, contraction, churn, currency and closing ARR to reported revenue. The required output is an ARR-to-revenue bridge. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [5][7].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that non-standard metrics can grow while recognised revenue or cash weakens. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Figure 1. Recurring-revenue evidence chain



Illustrative analytical scenario; verified customer, product and transaction evidence should replace index values.

6. Verify customer identity and concentration

The transaction team should aggregate parents, affiliates, resellers, channels and end customers across products and geographies. The required output is a customer concentration register. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [8][9].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that fragmented billing can disguise dependence on one economic buyer. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

7. Build contract-level retention

The transaction team should measure renewal, cancellation, contraction, expansion, price and term changes for every eligible contract. The required output is a contract-retention ledger. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [7][10].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that logo retention can remain high while revenue quality deteriorates. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

8. Build cohort retention

The transaction team should group customers by start period, segment, product, channel and implementation model and track recurring value through time. The required output is a cohort retention matrix. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [7][10].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that blended retention can be supported by new cohorts that have not seasoned. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Table 1. Recurring-revenue evidence matrix

Measure	Minimum evidence	Core test
contracted value	executed terms	enforceable and current
accounting revenue	ledger and policy	recognition reconciled
ARR	governed calculation	opening to closing bridge
cash	invoice and receipt	collection verified

Illustrative control framework; verified transaction evidence and executed documents govern.

9. Separate gross and net retention

The transaction team should calculate lost, contracted and expanded recurring value using consistent currency and acquisition rules. The required output is a retention waterfall. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [7][11].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that expansion from a small set of customers can conceal broad contraction. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

10. Test renewal evidence

The transaction team should review expiry dates, notice periods, auto-renewal, procurement steps, price protection and current customer communication. The required output is a renewal evidence calendar. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [5][12].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that reported ARR can include contracts with weak or delayed renewal evidence. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

11. Measure implementation dependency

The transaction team should map deployment time, integrations, data migration, configuration, training and customer operating change. The required output is an implementation-depth score. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [13][14].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that high switching cost can reflect product value or unresolved implementation burden. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

12. Measure product dependency

The transaction team should connect user activity, workflows, integrations, business criticality and replacement alternatives. The required output is a product-dependency map. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [13][15].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that seat counts can remain stable while meaningful usage declines. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

13. Test pricing durability

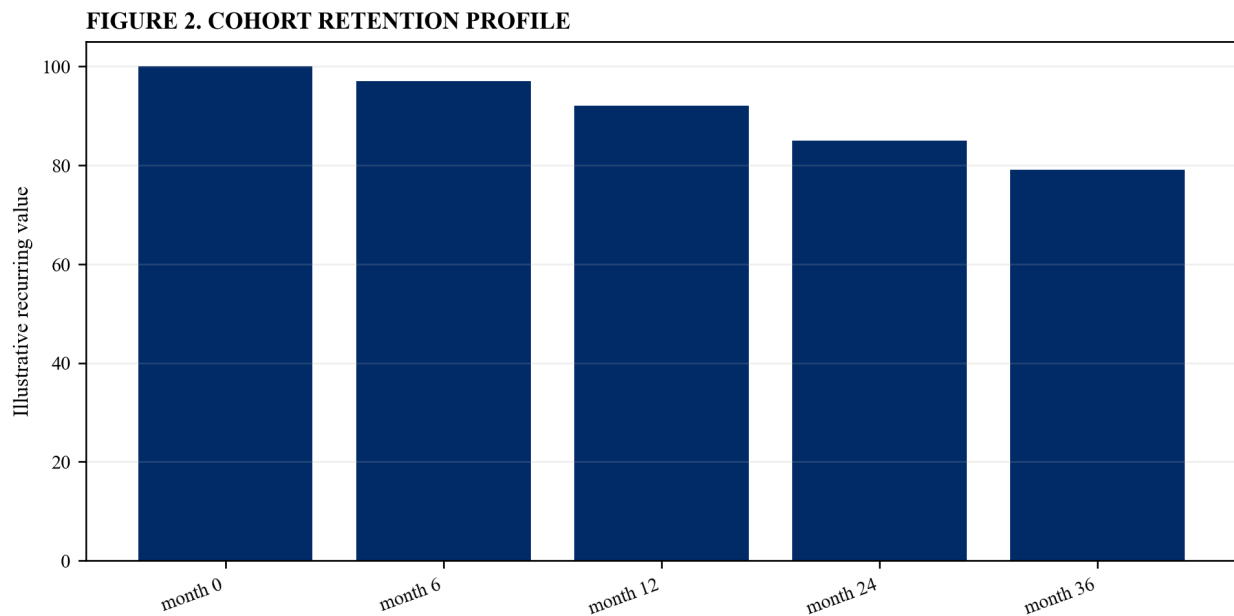
The transaction team should reconstruct list price, discount, uplift, credits, usage bands, minimum commitments and renewal negotiations. The required output is a price-realisation bridge. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [5][10].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that nominal expansion can be purchased through discounting or unfunded service effort. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Figure 2. Cohort retention profile



Illustrative analytical scenario; verified customer, product and transaction evidence should replace index values.

14. Allocate customer success cost

The transaction team should assign onboarding, support, solutions engineering, human review and retention incentives by customer and product. The required output is a retention-cost model. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [6][16].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that retention can consume labour that is classified below gross margin. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

15. Reconstruct cloud and compute spend

The transaction team should map providers, accounts, services, regions, reservations, credits and shared infrastructure to workloads. The required output is a cloud-cost ledger. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [17][18].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that consolidated invoices can conceal product-level cash consumption. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

16. Measure AI inference economics

The transaction team should calculate tokens, accelerator time, retrieval, storage, networking, observability and review cost per completed unit. The required output is an inference unit-cost model. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [17][19].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that revenue can scale alongside variable compute and oversight cost. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

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Table 2. AI unit-economics bridge

Cost layer	Allocation basis	Control
model	requests and tokens	provider invoice
infrastructure	workload usage	cloud ledger
data	storage and retrieval	dataset owner
human review	completed units	operations record

Illustrative control framework; verified transaction evidence and executed documents govern.

17. Separate training and inference

The transaction team should identify model development, fine-tuning, evaluation, experimentation and production-serving costs. The required output is an AI cost taxonomy. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [17][20].

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The principal risk is that one-off development and recurring service costs can be mixed. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

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18. Normalise credits and commitments

The transaction team should restate cloud credits, promotional pricing, reserved capacity, take-or-pay commitments and minimum spend. The required output is a normalised compute forecast. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [18][21].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that historical gross margin can benefit from support that expires after completion. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

19. Test model-provider dependency

The transaction team should map proprietary and open models, contractual rights, rate limits, pricing, regions, portability and exit effort. The required output is a model-dependency register. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [3][22].

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The principal risk is that a provider change can alter product quality, cost or availability. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

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20. Test data rights and provenance

The transaction team should verify collection, licence, consent, restriction, residency, retention and deletion terms for material datasets. The required output is a data-rights schedule. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [3][23].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that commercial performance can depend on data the company cannot lawfully reuse. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

21. Verify intellectual property

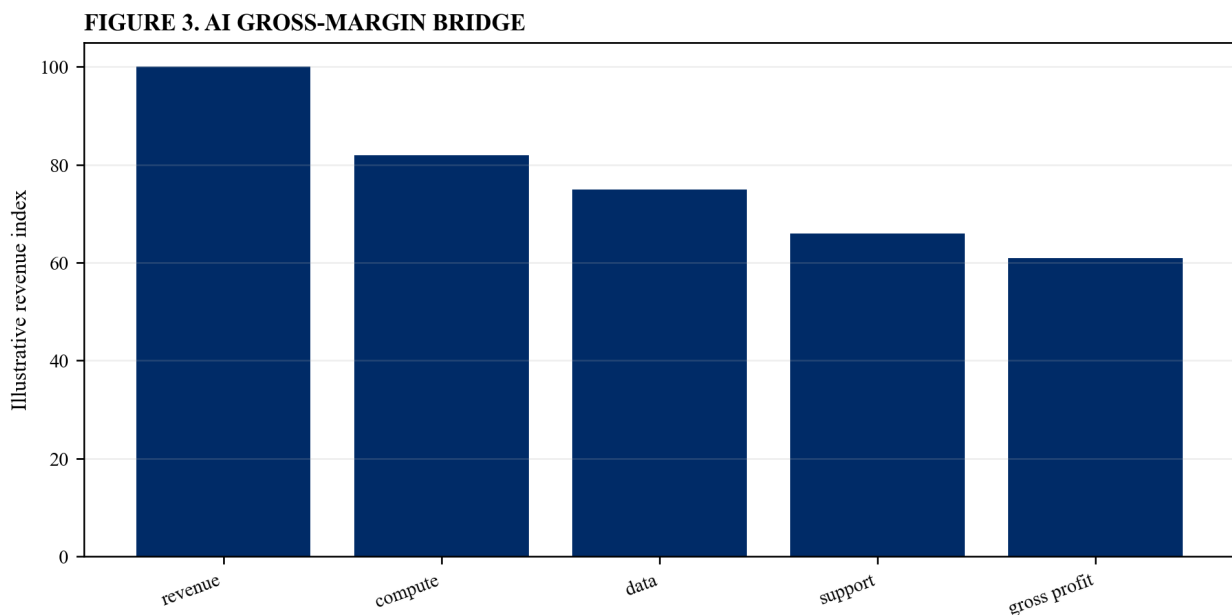
The transaction team should reconcile employees, contractors, assignments, open-source components, patents, trade secrets and third-party licences. The required output is an IP chain-of-title file. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [3][24].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that valuable code or models can carry ownership or licence defects. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

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Figure 3. AI gross-margin bridge



Illustrative analytical scenario; verified customer, product and transaction evidence should replace index values.

22. Assess software security

The transaction team should review secure development, vulnerability management, access, logging, incident history, recovery and supplier controls. The required output is a security-control assessment. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [14][25].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that a breach or material vulnerability can damage retention, cash and financing capacity. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

23. Assess AI trustworthiness

The transaction team should map validity, reliability, safety, security, transparency, privacy, bias and accountability controls to use cases. The required output is an AI risk register. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [15][19].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that model performance can fail outside a narrow benchmark or controlled environment. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

24. Map regulatory exposure

The transaction team should identify applicable AI, privacy, consumer, sector, export and operational-resilience obligations by product and geography. The required output is a regulatory implementation plan. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [23][26].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that compliance work can require material product investment or constrain use cases. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Table 3. Technology-risk register

Risk	Evidence	Decision
dependency	contract and architecture	portability funded
security	testing and incidents	exposure bounded
regulation	obligation map	roadmap funded
obsolescence	repeated benchmark	terminal case reset

Illustrative control framework; verified transaction evidence and executed documents govern.

25. Benchmark product performance

The transaction team should retain dated evaluations, representative datasets, failure thresholds, human baselines and competitor comparisons. The required output is a reproducible benchmark pack. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [15][19].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that marketing claims can remain static while market performance advances. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

26. Measure benchmark decay

The transaction team should repeat evaluations after model, prompt, data, infrastructure and competitor changes. The required output is a performance-decay curve. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [15][20].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that the product can lose differentiation within the debt hold period. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

27. Map the product roadmap

The transaction team should link each committed feature to customer demand, technical dependency, cost, release evidence and commercial outcome. The required output is an evidence-led roadmap. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [4][16].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that the acquisition case can assume features without funded delivery capacity. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

28. Quantify continuing reinvestment

The transaction team should forecast engineering, data, compute, security, compliance and migration cash needed to preserve competitiveness. The required output is a sustaining-product-investment bridge. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [4][20].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that asset-light accounting can conceal economically mandatory reinvestment. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

29. Build the base case

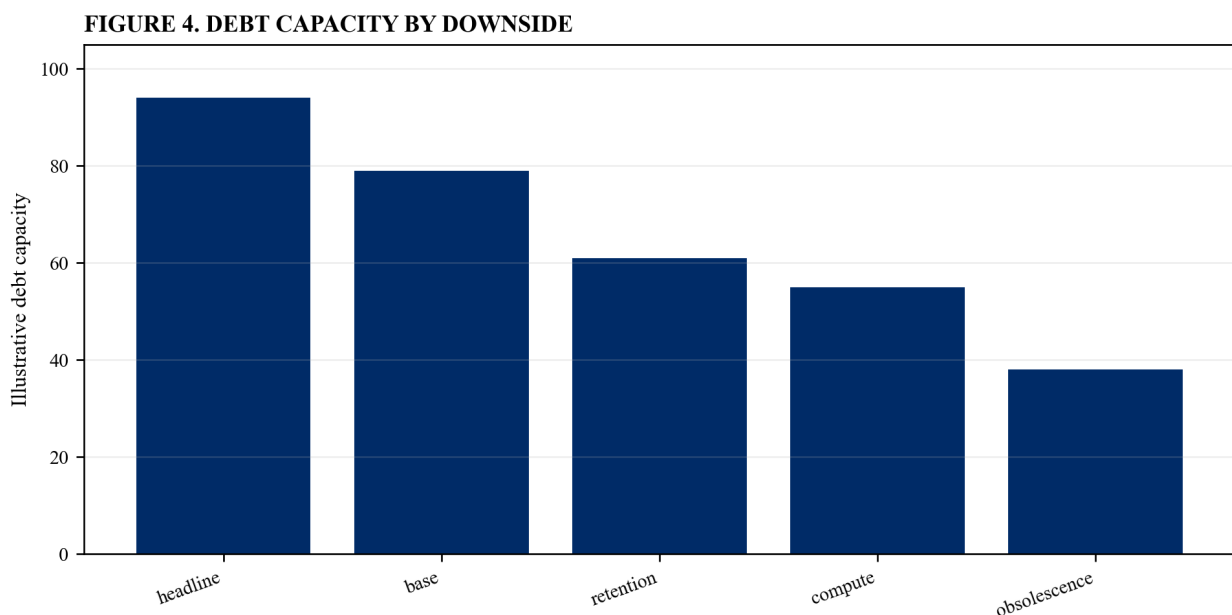
The transaction team should combine verified retention, pricing, usage, compute, support, reinvestment and working capital. The required output is a customer-and-product-led forecast. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [2][7].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that management forecasts can extrapolate headline ARR without operating drivers. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Figure 4. Debt capacity by downside



Illustrative analytical scenario; verified customer, product and transaction evidence should replace index values.

30. Build the retention-shock case

The transaction team should apply churn, contraction, delayed renewal, weaker expansion and customer concentration events. The required output is a retention downside. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [7][11].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that cash can decline faster than reported annualised metrics. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

31. Build the compute-shock case

The transaction team should apply provider repricing, higher usage, model migration, capacity constraints and credit expiry. The required output is a compute downside. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [17][21].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that gross margin can compress before pricing or architecture can respond. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

32. Build the platform-disruption case

The transaction team should model provider withdrawal, API restriction, region loss, open-source substitution and forced migration. The required output is a platform-contingency case. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [22][25].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that the product can lose a critical dependency or price advantage. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Table 4. Downside architecture

Case	Primary pressure	Decision use
retention	churn and contraction	revenue resilience
compute	unit-cost increase	margin resilience
platform	forced migration	liquidity reserve
obsolescence	lower terminal value	equity protection

Illustrative control framework; verified transaction evidence and executed documents govern.

33. Build the obsolescence case

The transaction team should model benchmark convergence, customer insourcing, new architecture, regulation and declining willingness to pay. The required output is an obsolescence case. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [15][20].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that terminal value can fall while reinvestment rises. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

34. Calculate sustainable free cash flow

The transaction team should deduct cash tax, working capital, compute, customer success, security, compliance and product reinvestment. The required output is a sustainable cash bridge. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [2][6].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that reported EBITDA can overstate distributable cash. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

35. Size sustainable leverage

The transaction team should test interest, amortisation, covenant headroom and minimum liquidity under every operating case. The required output is an evidence-led debt-capacity model. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [1][2].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that leverage can rely on retention and margin assumptions with no measurable control. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

36. Recalculate entry valuation

The transaction team should compare enterprise value with accounting earnings, recurring gross profit and sustainable free cash flow. The required output is a valuation reconciliation. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [6][7].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that a premium software multiple can persist after software economics have weakened. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

37. Recalculate equity returns

The transaction team should integrate debt paydown, reinvestment, dilution, refinancing, exit retention and exit technology position. The required output is a technology-adjusted equity case. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [1][4].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that returns can depend on multiple persistence rather than cash delivery. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

38. Negotiate transaction protection

The transaction team should translate diligence findings into price, earn-out, rollover, escrow, warranty, indemnity, covenant and funding terms. The required output is a technology-risk negotiation map. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [3][25].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that technical findings can remain descriptive and fail to change transaction economics. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

39. Build the monthly control system

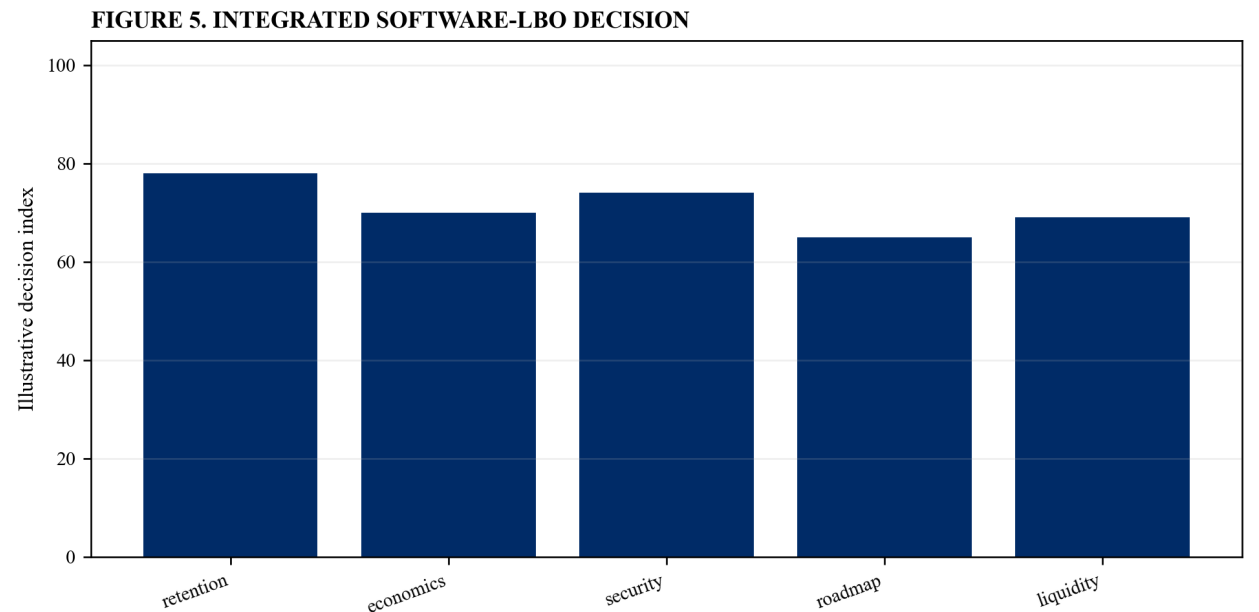
The transaction team should track retention, bookings, usage, compute, support, benchmark, incidents, roadmap and cash against the underwriting case. The required output is an integrated operating dashboard. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [14][16].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that financial deterioration can appear after customer or product evidence has already changed. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Figure 5. Integrated software-LBO decision



Illustrative analytical scenario; verified customer, product and transaction evidence should replace index values.

40. Issue the investment committee certificate

The transaction team should approve revenue evidence, retention quality, compute economics, product resilience, liquidity, leverage and exit assumptions. The required output is a retained underwriting certificate. Use dated source data and link each material conclusion to retained customer, product, technical, financial and contractual evidence [1][2].

Translate the assumption into monthly revenue, gross profit, working capital, product investment, liquidity, debt and covenant effects. Identify the accountable owner, definition, measurement method, dependency, decision date and evidence threshold. Reconcile commercial systems, accounting records, product telemetry, infrastructure invoices and the financing model.

The principal risk is that the committee can approve debt against metrics that have no common definition or reproducible evidence. Quantify the effect on sustainable free cash flow, revolving-credit availability, leverage, debt-service coverage, minimum liquidity, refinancing and equity value. Show base, retention-shock, compute-shock, platform-disruption and obsolescence cases with explicit management responses.

Retain the source, model version, reviewer, technical approval and investment committee response. Compare forecast retention, usage, cost, product performance and cash with realised outcomes; remove unsupported adjustments; and assign every exception an owner and deadline.

Table 5. Investment committee certificate

Conclusion	Evidence	Approval test
revenue quality	contract-to-cash bridge	reproducible
unit economics	customer and product cost	cash positive
technology	benchmark and roadmap	durable
debt capacity	downside cash flow	repayment credible

Illustrative control framework; verified transaction evidence and executed documents govern.

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About the Author

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Chennakeshav (CK) is a corporate finance and investment banking executive with 25+ years of global experience in deal origination, structuring and execution across M&A, growth capital and corporate strategy. He has led value-creation mandates for founders, corporates and funds; bridging the boardroom view to hands-on execution and close.

His career spans Morgan Stanley, HSBC, Lloyds Banking Group, EWEC, ADQ portfolio companies and Emirates Growth Fund, across TMT, real estate, fintech, deeptech, cleantech, infrastructure and energy. He has partnered with C-suite leaders, private equity and venture funds, sovereign wealth funds and family offices to finance complex fund raises and scale-up ventures, and has led M&A due diligence, post-merger integration and business-transformation initiatives to create value.

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An active start-up mentor, CK mentors at Techstars, DIFC FinTech Hive, Startup Grind, Founder Institute and IN5, serves as Entrepreneur Mentor in Residence (EMiR) at London Business School, and judges the Entrepreneurship World Cup.